



Health Work Committees

Annual Report

2016

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A Word from the President

Mr. Farid Murra

This year we must stand at an event that has had a significant impact on what is happening in the Arab region for more than a century, the so called “Balfour Declaration”. The concept that is currently known as the “Balfour, the first terrorist” because there was no presence of terrorism in our region if this was not his promise.

The crime of Balfour was against the Palestinian people in particular and the Arab people in general, where colonialism has placed the entire region in the service of its ominous promise.

With the leadership of global Zionism, we are being pursued by great powers and empires from Britain to America to NATO in cooperation with their agents in our region, using all kinds of wars against us, cultural, economic and military.

The Palestinian people continue to pay the price of this crime. As a result of this ominous promise, people suffered a great deal of pain and misery. They were displaced from their land, wounded and imprisoned, and tens of thousands of their children were killed.

People around the world are stable in their homelands, and fathers give their children a heritage of stability,



development, and growth, but we give a culture of immigration, displacement, injury, imprisonment, and martyrdom.

After a hundred years of conflict and after generations of martyrs, Palestinian people continue to struggle and fight using all forms of resistance, and finally resist with their body and empty stomachs, to say to their enemies that they will not get us no matter how great your strength and whatever your conspiracy and your supporters.

This struggle has taught us that betting on America is a lose. It is a harmful bet and a trend that contributes to the selling out of the Palestinian Case, not settling it as some people think, as the United States of America is the main enemy , Israel is the tool and the interests of the United States is the compass.

We have also learned that betting on the UN, the Security Council, human rights organizations, the so-called international community and the negotiations is a weak and illusory chance and it will not lead to a result.

Although our people continue to go through very dangerous and complicated circumstances, its steadfastness on the land currently is their cornerstone for victory. They must be proud of themselves and their history and believe in their victory at the end because they defend the fairest case against the worst crime in history.

In a hundred years of struggle, we managed to preserve our identity and our cause alive and build organizations, parties, and institutions that contributed and continue to contribute to our national struggle and steadfastness on our homeland.

Health Work Committees have the honor to be among these establishments, founded by a group of activists, headed by Dr. Ahmad al-Maslamani, to contribute to the creation of a free Palestinian society that enjoys its health and development rights by justice and equity.

Our organization, which has over 30 years of work, is a model of steadfastness and giving in line with our people's rights and aspirations, integrated with the people's participation in the fulfillment of its social, national and democratic rights, extending its services and its role at the national level.

This year, Health work Committees has achieved many qualitative achievements regarding raising self-income, applying the holistic concept of health in its centers, and opening relations with new partners and friends, locally and internationally.

The firm's steadfastness and its continuous development would not have been possible without the existence of a sincere and efficient administration, and employees who are loyal and honest. I would like to pay them all the respect and express many thanks and appreciation. I would also like to thank all the supporters, donors and those who are eager to support this pioneering organization.

A Word from the General Director

Ms. Shatha Odeh

Health Work Committees celebrated its thirty years anniversary working in national health and development fields. The celebration represented an occasion for assessing works that were achieved on the ground. As well as, honoring works and achievements that were planned and implemented by the hand of individuals working at the organization, as a belief in the distinguished role designated to each individual.

In the year of 2016, the organization took another step in its journey and achieved numerous achievements while facing challenges and obstacles. Part of these challenges and obstacles include securing a sustainable funding in addition to what the organization faced from the occupation authorities represented by preventing its activities in Jerusalem and the closure of its Shuafat Center, the school health program and other educational activities center for youth men and women. Despite these challenges and obstacles, the organization's persistence and the motivation for continuation were guided by the organization's national and human rights values as well as its vision, mission, plans, and objectives and most important, its workers' loyalty. This contributed to help the organization to overcome many challenges and obstacles as well as strengthening the organization's condition as a health, development, civil organization, which is



particularly active and participate effectively in building the Palestinian Health System and in general in the national institutional structure. This was reflected in the figures and statistics contained in the report we put in your hand.

As it was planned, the Primary Health Care Department continued to provide its services to promote the right of health through its centers, mobile clinics, and its health programs such Woman Health Program and School Health Program that is implemented in Jerusalem. Overall, the organization served approximately 80 thousand citizens through providing more than 300 thousand different

health services. The Health Care department recorded a qualitative distinction represented by the achievement of Dunya Women Cancer Center. Hence, an awareness campaign was held in October, which is the international Breast Cancer Awareness month. The organization had an active role in implemented October campaign as a national partner within a regional Arab campaign for the first time. This month witnessed organizing the largest musical marathon presented by the Le Trio Joubran in corporation with Bank of Palestine. The musical marathon lasted 12 hours and raised fund that is allocated to purchase and operate a mobile clinic that is designated to the early defection of breast cancer services.

Through the organization's partnership with the United Nations Population Fund, the health care department strengthened the health community development vision, where the Ishraq Women's Center was opened in Qalaqlia. The center aims to address women and girls issues including health, social, entertainment, and educational. In addition, it provides services for women victim of violence in partnership with the local community organizations. The health care department worked on integrating mental health concepts in its work where its health staff were trained on the mechanism of dealing with the mental health problems and it managed to detect and follow up many cases and handle them or refer them for advanced treatment.

Dr. Ahmed Al-Maslamani hospital in Beit Shaour witnesses a development in its construction work and actively seeking licencing to start its work in the year of 2017.

At the development level, the Community Development Department continued providing rehabilitation services and advocating the rights of the people with disability. This is done through its community rehabilitation program that is implemented in the South areas and through the Oasis Center in Beit Sahour for mental disability, and the rehabilitation unit in the Halhul Medical Center. In addition, the community development managed to work on improving the quality of life for individuals with special needs by facilitating the social integration and the rehabilitation of the public facilities. The program worked in villages in Hebron, on renovating a health clinic, municipality building, a public park, and others to become suitable for the usage by people with disability. Also, the unit worked on strengthen its relations with municipalities, village councils, and related community organization to improve the condition of individuals with disability in the area. In addition, the Day Elderly Club still dynamic in serving elderly people and promoting elderly's rights, as well as strengthening their relations with the local and international community in order to develop its educational, social, and health services. The distinction also extended to the Shepherds Field Kindergarten and Nursery in Beit Sahour that had high level of efficiency in performance resulted increase the turnout at the kindergarten and nursery.

In the year of 2016, the organization signed several agreements for local and international partnerships to implement quality projects in the field of health and development. Few of these projects were implemented and others will be implemented next year and will be

extended to years to come. The organization was able, by its relations, to build a partnership model with the private sector such as banks and national companies within the agenda of enhancing the social responsibility of the private sector. The most successful model was within Dunya Cancer Center and the Elderly Club.

The organization has a distinguished and continuous presence in local , Arab, and international networks and coalitions and participated in laying down many concepts on the work of these collations. At the media level, the presence of the organization continued in the Palestinian and local media, where the organization's activities and events were covered. The coverage was majorly represented in the reports and media materials that were produced by the organization or about the organization, in addition to numerous hostings and interviews by local and international radio and television stations.

The financial and administrative department has committed to developing its performance as well as complying with the government's requirements and the transparency that is related to the administrative systems, the accounting standards, and internal auditing by the board of directors and the external auditing who is approved by the general authority. In addition, developing the database of employees and other related to volunteers.

At the level of the financial crises, the organization represented by the executive staff and the board of directors did not hesitate to make all efforts, since the

beginning of the financial crisis and in a deterrent approach, to reach the status of financial stability, as well as saving as much as possible to overcome the financial crisis. The employee contributed in guiding to rationalize expenses and handle any impacts of the crises in the upcoming year. This reflects the level of loyalty and conviction for the work of the organization and its social role. Thus, it is vital to show how grateful and appreciative is the organization towards the employees, who are the main pillar of the strong organizational structure.

In order to protect the principles of civil work and principles of governance, the organization connected with the its general assembly and conducted its annual conference which led to elect its chairman and board of directors. With all high efforts and hard work, the board of directors work on fulfilling its role and organize its meeting to develop the policies, orientations and policies governing the organization

In conclusion, I can not but express my pride of all employees and volunteers and to extend thanks and appreciation to all of them. I would also like to extend my gratitude to all local and international partners and friends who stand with us and with our vision, in good intentions at all times. They deserve all appreciations and respect. We hope that next year, the organization will witness further development in its health and development services and further financial satiability, which will help us continue to be besides marginalized and poor individuals serving them and defending their social rights.



**Health Care
Department**

Health Care Department is the largest department of the organization and a main pillar. It strives to provide qualitative and comprehensive primary health care services and respond to the growing health needs and rights of Palestinians especially the poor and marginalized in various areas through a qualified staff working in health centers and mobile clinics in remote and marginalized areas from the north to the south of the West Bank.

The Department oversees several specialized health programs, such as School Health Program and Women's Health Program. To enhance the department work efficiency, it supervises health projects, clinics, and programs, in addition to its interest in developing the work of the quality committees; such as the Pharmaceutical Committee, Laboratory Committee, Nursing Committee, and Health Promotion and Education Committee.

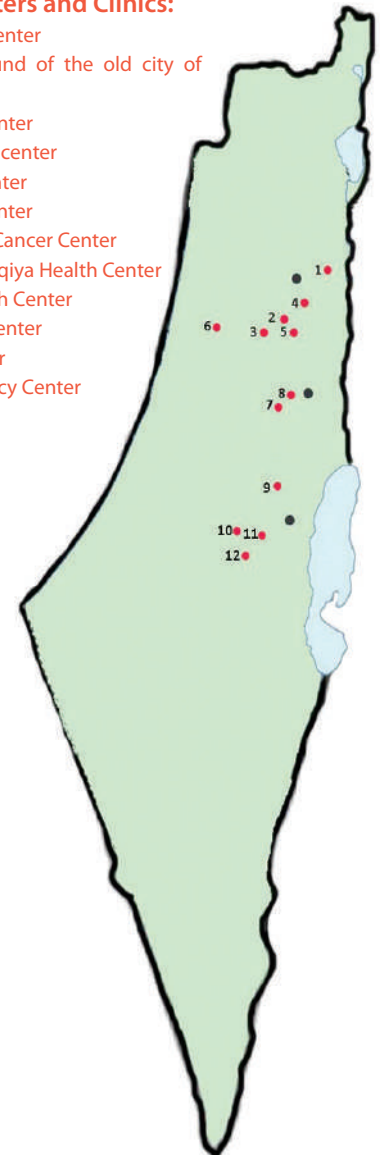
Geographical Distribution of Clinics and Centers:

- Qalqilya Governorate: Qalqilya Health Center.
- Nablus Governorate: Medical Compound in the Old City of Nablus, Salem Health Center, Awarta Health Center. Al-Bathan Health Center
- Tubas governorate: Al-Shifa Health Center and the mobile clinic in the Northern Jordan Valley.
- Ramallah and Al-Bireh Governorate: Al Mazraa Al-Sharqiya Center, Dunya Woman Cancer Center, as well as mobile clinics in Rantis, Ras Karkar, and Al-Laban Al Gharbi

• HWC Health Centers and Clinics:

1. Al-Shifa Health Center
2. Medical Compound of the old city of nablus
3. Awarta Health center
4. Al-Bathan Health center
5. Salem Health Center
6. Qalqilya Health enter
7. Dunya Women's Cancer Center
8. Al-Mazr'a Al-Sharqiya Health Center
9. Biet sahour Health Center
10. Halhoul Health Center
11. Sair Health Center
12. Hebron Emergency Center

• Mobile Clinics



- Hebron Governorate: Hebron Emergency Center, Halhoul Health Center, Sa'ir Clinic, and The Mobile Clinic.
- Bethlehem Governorate: Beit Sahour Health Center

In all its Health Centers and clinics, HWC provides general medicine and emergency medical services, women's health services as well as laboratory and radiological diagnostic services. It provides day care surgery services in both Beit Sahour and Qalqilya Health Centers.

Continuous Education and Training:

The health care department seeks to continuously raise the capabilities and skills of its staff, being the primary source of the quality and sustainability of the organization. Accordingly, many workshops and trainings held in several fields organized by the organization or other institutions, based on the needs of the organization and its employees. Employees from all regions participated in many conferences, courses, and workshops that are related to the work of the Department.

The Committee participates in several national committees and coalitions such as the Committee of Social Determinants and the Anti-Smoking Committee, the National Breastfeeding Commission, the National Commission for Health Promotion and Education, the Chronic Diseases Committee, the Forum of National Organizations Against Violence Against Women, the Coalition for the Protection of Safe Abortion, Committee for the Modernization of the Family Planning Protocol, the National AIDS Committee and the Health Sector Committee of the Palestinian NGO Network (PNGO).

Development Committees for Quality Health Services:

The organization depends on its health work on the management of several committees organized to take the task of facilitating the work and meet the requirements according to the latest systems in place worldwide and the scientific protocols.

Laboratory Committee:

The committee works to monitor and evaluate the professional performance of all the medical laboratories in the organization, and it depends on the external monitoring program as well as the internal control. This committee aims to raise the level of technical capabilities through continuous education and training as well as standardization of methods and methodologies of work through the HWC's laboratories standard procedures manual.

Nursing Committee:

This committee works in the implementation of protocols and adherence to the nursing procedures manual taking into account the recent scientific developments in nursing science. Besides, it aims at educating and training cadres in all nursing fields.

Pharmaceutical Committee:

This committee seeks to develop the mechanisms to provide medicine and medical supplies to all centers and clinics in the appropriate quantities, time and storage, in addition to the implementation of policies to rationalize the consumption of medicine.

Physician Committee:

The aim of this committee is to develop professional performance in all HWC’s clinics.

Environment Committee:

It seeks to follow up the operation of medical waste disposal and sanitation facilities.

Health Promotion and Education Committee:

This committee is considered to be one of the main pillars in the health and development departments of the organization. The committee studies and reviews the material of health education and promotion in the organization as well as working on the production of new educational materials suitable to the needs of the health and development sector.

General Health Indicators:

In 2016, health care centers provide over 300,000 medical and diagnostic services to more than 76,000 beneficiaries.

Specialized Medical clinics:

HWC provides specialized health care services in most of its centers and clinics. The number of specialized fields reached more than 24 specialties. More than 100 specialists work in these clinics. More than 33,000 people benefited from these services, and the visits to these clinics amounted to 70509 visits. The most visits specialty clinics were to the orthopedic clinic, gynecological, ENT,

pediatric, ophthalmology, cardiology, nutrition, general surgery, physical therapy and internal medicine.

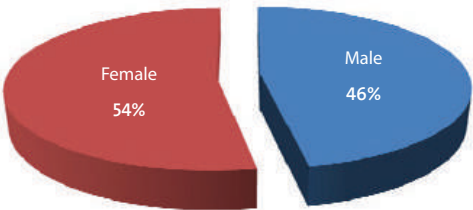
General Health Indicators in 11 Centers

Health Indicator	Number
Total number of patients	76887
Number of repeated visits	152031
Number of all health services	149274
Number of visits to specialized clinics	70509
Number of surgeries	769
Number of laboratory services	56686
Number of radiation services	23784

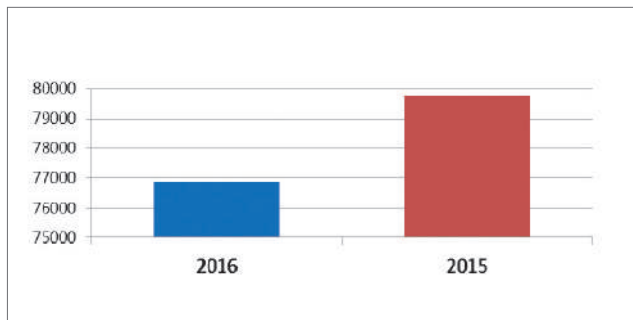
Distribution of Patients by Insurance Status

Insurance Status	Number	Percentage
Insured people	69544	90%
Non- insured people	7343	10%

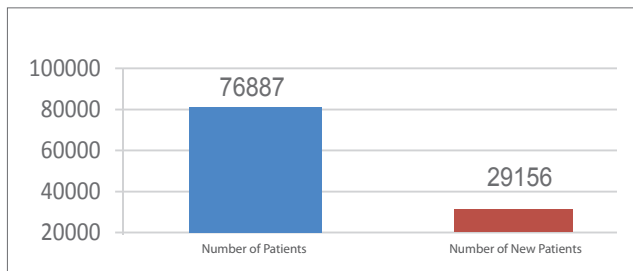
Distribution of patients by gender



Health Department's Number of Patients 2015 / 2016



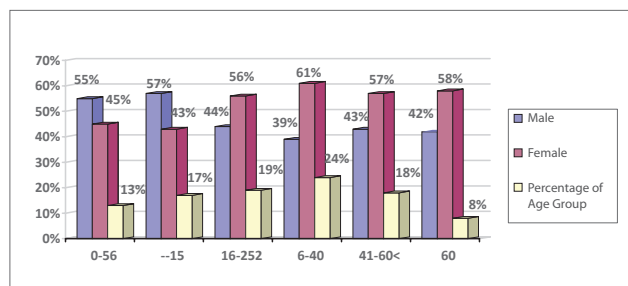
Number of New Patients



Social Exemption Cases:

Total number of patients	76887
Number of patients with social exemption	2529
Percentage	3%

Distribution of Patients by Age Groups



Health Programs

The Mobile Clinic:

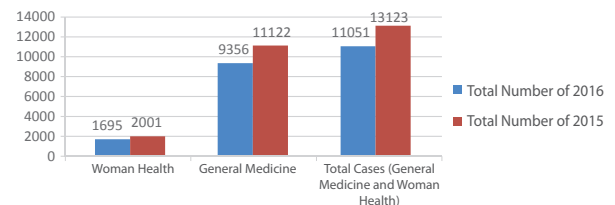


Based on the organization's mission to serve the poor, marginalized and isolated people and groups, Health Work Committees provides health services through its mobile clinics that operates in the Northern Jordan Valley (7 locations), the South (9 locations) and the central area in the villages of Ras Karkar, Al Luban, and Rantis. The mobile clinic provide many services include: general medicine, emergency services, women's health services, healthy children, laboratory services, health education and promotion, in addition to distributing free medications..The program employs 21 staff members from general medicine doctor, woman health doctor, health educator, and nurses. More than 11,000 services were provided during 2016. The percentage of male beneficiaries was 41%, while

the percentage of females was 59%. It is worth noting that the residents of these marginalized areas lack the minimum elements of healthy and educational life, housing, and work as well as security and difficulty in access to various basic services due to restrictions imposed by the occupation army and settlers. The staff at these clinics face difficulty accessing these areas due to military checkpoints, Israeli closures and also rough roads.

The following table shows the number of cases reviewed this year, as there is a general decline due to the decrease in the number of sites where the program works (because of insufficient funding), and because of closures and difficulties in reaching these areas, and due to the short duration of the program in 2016.

Distribution of Cases of Mobile Clinics



Woman's Health Program

The Women's Health Program is based on a vision that every Palestinian woman has the right to the highest standard of health care in all stages of her life. The program works and adopts its operational plans based on the strategic objectives of the organization, which rests on responding to the growing health and development rights of the Palestinian society and promoting these rights for the Palestinian society and achieving the overall quality in all areas of the organization's work. The program's services are implemented in 14 health centers in addition to the mobile clinics that reach 16 localities in the northern Jordan Valley and the southern part of the West Bank.



Program Services and Activities:

The program targets teenage girls and women in the reproductive age, where care is provided during pregnancy and postpartum, as well as family planning services that offer counseling for women and introduce her to different

family planning methods, then leaving the free choice for her and her husband to choose the appropriate one.

The program seeks to serve women at menopause age and beyond, where they are encouraged them to carry out examinations to investigate cervical cancer and breast cancer, and targeted this group of women through organization of free medical days in cooperation with local grassroots organization and local communities.

One of the main pillars of the program is health education, awareness sessions are held for students in secondary schools and universities as well as for women receiving services in health centers. Awareness sessions and training courses are organized in coordination with local organizations active in the community. Health awareness subjects are designed based on needs assessment. Evaluation as a pre and post tests are performed in the awareness sessions and courses to measure the extent of change in the level of knowledge acquisition, skills, and attitude modification, especially after working with groups for extended periods of time.

The Women's Health Program seeks to target young males and men and involve them in the program activities by integrating them into awareness sessions and by encouraging women to accompany their husbands when visiting health centers and receiving reproductive health services. The program's work with men comes from the conviction that a good level of health for women cannot be achieved in isolation from working with men, raising their awareness and adjusting their attitudes towards

reproductive health issues and practices and taking responsibility for their different roles in reproductive and sexual health problems.



Another centralized service provided by the program is the home visits for women, especially for postpartum women, to examine the mother and the child after birth and to provide the mother with the information she needs to maintain her health and the health of her baby. Home visits are an opportunity to learn about the social determinants that affect maternal health, so the interventions and guidance provided are considerate to the reality of women.

The program provides screening services for cervical cancer and breast cancer. It organizes awareness sessions to give women knowledge and skills on the importance of breast self-examination and the necessary tests for the safety of their health, and holds concentrated awareness

sessions, especially in October to prevent late detection of breast cancer in coordination with Dunya Woman Cancer Center .

The program also intervenes with women who are subject to violence, where they are identified, given the necessary support, and referred to competent institutions in cases where follow-up is needed.

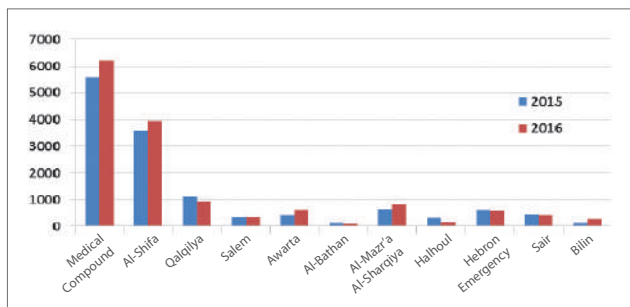
Services Provided:

The total number of repeat visits this year was 16,000, of which 13,000 were for monitoring and care of pregnancy. The number of services provided for dangerous pregnancy (103 cases) was 1,730, or 13% of all pregnancies. The number of women's gynecological services reached 4606, or 29% of the total number of visits, and the number of family planning services reached 2451, or 15% of total services provided. The number of postnatal examinations: 351, the number of Pap smear: 183, 306 have been referred to mammography.

Health education:

Males and females are targeted at different age levels and in their various places of residence. During the year, 448 health and development education meetings were conducted. The number of those targeted during the year 2016 was 9651 beneficiaries.

Women's Health Program Beneficiaries by Health Center 2015 - 2016



Diabetes Care Program:

Diabetes, like other chronic diseases, is considered a burden on health and a real problem at the global and national level, and the incidence of illness in Palestine is approximately 13%. Due to increasing number of diabetic patients, Health Work Committees sought to provide its services through this program, which is one of the most important health programs that are in line with the health needs of patients with diabetes.



The program services are provided in four of HWC's center in Nablus, Awarta, Salem and Al Bathan .It provides services to diabetics through the performing laboratory tests and follow-up treatment based on the Diabetes care manual and protocols. A major service of this program is community awareness; the staff conducts educational sessions in the communities, guidance for beneficiaries in addition to referral of cases for specialists for follow up and treatment.

The number of patients benefited from the program this year was 706 (78% females and 22% males). Of these, 289 had high blood pressure (198 females, 91 males). The largest number of patients and visits was recorded in Nablus medical complex, which reached 354 patients, or 50% of the total diabetic patients. The number of new patients reached are 24 patients. The number of follow up cases was 1970, 37 cases were referred to medical specialties such as diabetes and ophthalmology, nephrology, neurology, nutrition and hospitals. About 689 patients benefited from health awareness meetings related to their illness through 63 educational meetings.

One of the remarkable achievements of 2016 in Woman Health Program is the establishment of Ishraqa Center, a community health center for girls and women

Ishraqa Center is a center for women and girls that pay attention to women's health, development, cultural and social issues. The Center came as an addition to Qalqilya Health Center based on the conviction of Health Work Committees on the importance of providing

comprehensive quality service to women, believing in the rights of women and that women have the capabilities, abilities, and creativity that need to be supported.

The Center was established in 2016 with the initiative and support of the United Nations Population Fund (UNFPA).



Why Ishraqa?

The center came after a study carried out by the Health Work Committees in Qalqiliya Governorate, which identified the needs of women. The study identifies the needs for development centers specialized in women's physical and psychological health, with attention to entertainment aspects. Therefore, HWC established this center to meet the needs and demands and provide the environment and space that enable women to express their opinions and allow them to exchange experiences and open debate and education within a safe and private space. Besides, allowing them to practice various sports and hobbies, push them to develop their self and help their social environment.

Programs and activities offered by «Ishraqa»:

- Providing health services to women and girls during their various stages of life.
- Holding discussion and awareness sessions on health, social and developmental issues.
- Provide social and legal support and assistance to women and girls subjected to violence.
- Provide spaces for exercise, sports, and yoga.
- Providing nutrition counseling.
- Presenting and discussing educational films.
- Celebrating health and national events.
- Providing entertainment activities.

The center is operated by a distinguished team of doctors, nurses, health workers as well as mental health, social workers and nutritionists. The center has an advisory committee to oversee and develop a consultative committee, that consist of representatives of official and civil institutions active in the field of work on women's health and development issues.



School Health Program

This program is implemented in East Jerusalem area and focuses mainly on health promotion and education. It focuses on health education, school environment, and medical and oral health services in addition to implementing the Unified National Immunization Program in coordination with the Palestinian Ministry of Health in 60 schools with a coverage rate of 38% of Jerusalem Schools.

The total number of students benefiting from this program has reached more than 20,000 students. Among the most prominent activities of the program:

Early detection of diseases:

The program provides medical examination and screening services for the first graders in 32 schools. The number of students benefiting from the screening has reached 1091 students, of which 504 were males and 587 females. About 118 cases of poor vision were found, 6 cases with cardiac problem (2 Males and four Females), one case with hernia and one migrated testicle. Through the screening, about 24 cases of obesity (10 males and 14 females were detected, 14 short stature (8 boys and seven girls). All detected cases were followed by confirmation of diagnosis and treatment and documented in the student's medical file.

Dental examination

A total of 4502 students from the first, fourth, seventh and tenth grades were examined, 2491 females and 2011

males, to reduce the percentage of tooth decay among students. About 312 students (84 males and 228 females) treated by fissure sealants, 571 students have no dental problems, 12.5% of students. It was found that 14% of the students are in need for orthodontic work in grades 7 and 10 and that 6% of the students had tooth decay and needed to be fixed, 1% have missing teeth, and 1% have filling in their teeth.

Vaccination

The number of schools covered by vaccination program reached 47 schools. The total number of students enrolled in the first and ninth graders reached 2359 students out of a total of 2391 students with a coverage rate of 99% of the total number of students.



Vision Test:

The first, fifth and eighth grades were examined. The number of students examined was 2,848, of whom 1059

were males, and 1789 were females. 371 cases of visual impairment were diagnosed (223 females 148 males). The diagnosis of 255 cases was confirmed by 88%.

Health promotion and education:

1. About 324 health lectures were held for students benefiting 2147 male students and 5704 female students.
2. Implementation of 20 days of health about personal hygiene and the number of participants was 2520 of whom 141 were parents.
3. There were 27 health training courses for students were held, and the number of participants was 686 students, including 423 females. The courses focused on nutrition, first aid, safety on the road, school violence and life skills.
4. There were also six open days and three campaigns on hygiene and dental health and two summer camps.

Health committees:

Through the schools health committees, the program implemented 399-morning radio programs on topics such as personal hygiene, soft drinks, dental health and fruit and vegetable benefits, and 210 wall magazines dealing with sanitary and behavioral issues.



First aid services:

The number of cases provided with first aid services in clinics was 1006 students and 81 teaching staff.

Coordination and networking

The program continued to contact and coordinate with various bodies related to its work such as the Directorate of Education in Jerusalem Governorate, the Jerusalem Health Directorate and also with the local community and its institutions, where more than 39 meetings were held during 2016.



Health Centers

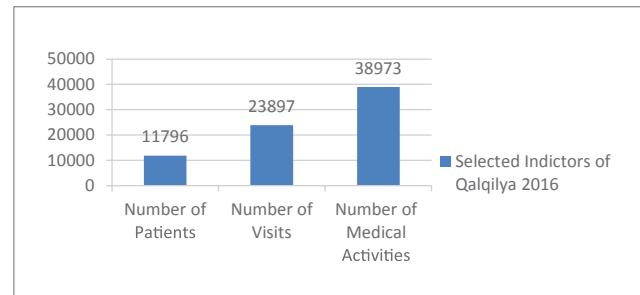
Qalqilya Health Center:

It is one of the largest centers of the organization. It was established in 1990 and opened its new building in early 2004. The center operates from 8 am to 11 p.m. The center is staffed by 22 staff members.

The center offers general medicine, emergency, women's health, specialized services (11 specialties), day surgery, lab, radiography, medical imaging, and ambulance services



Selected indicators:



Activities of the Center:

The Center organized 17 health education events in which more than 256 beneficiaries participated. It is active in holding various educational activities, especially during the days of the specialized clinics at the Center.

The Center has excellent relations with the local community and its institutions. For example, it has a strong relationship with Cairo Amman Bank, which has been accredited as the center for the treatment of its employees; in addition it has good relations with various insurance companies. The center is part of the health and emergency committee at the Governorate. The Director of the Center participates as a member of the Committee for the Reconstruction and Development of the UNRWA Hospital in Qalqilia.

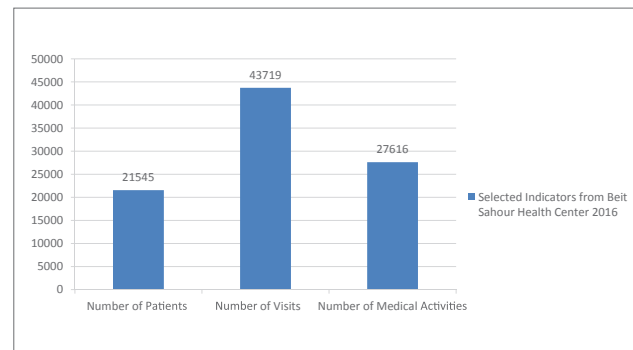
Beit Sahour Health Center:

The center was established in 1988 and has developed into one of the largest health facilities in Beit Sahour. The center has specialized sections and operating rooms equipped with the latest equipment. The center operates with 26 full time employees and ten part-time positions.



The center provides general medicine, emergency, dental services, specialized services (19 specialties), day surgery, laboratory, radiology, medical imaging, and ambulance services. The center operates on weekdays from 8 am to 10 pm. It is worth mentioning that Dr. Ahmed Al-Maslamani Hospital will be inaugurated in 2017.

Selected indicators:



The Center has excellent relations with the local community and its institutions as well as with international and Arab relations.

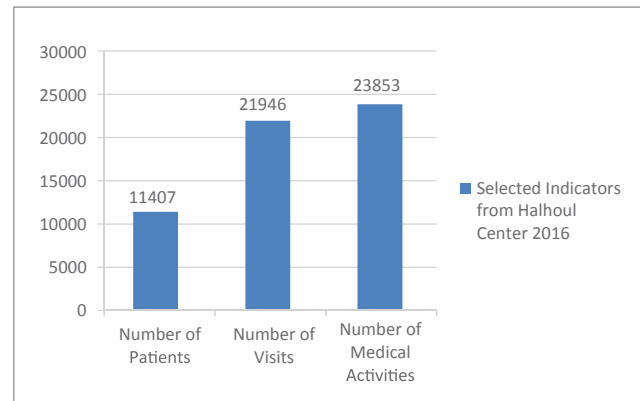


Halhoul Health Center:

The center was established in 1998 and in 2005 its new three-stories building was built. It provides general and emergency medicine services, women's health, specialized services (14 specialties), laboratory, radiography and medical imaging, in addition to the services of the rehabilitation unit. The Center operates throughout the week from 8 am to 10 pm. The center serves residents of Halhoul and surrounding towns.



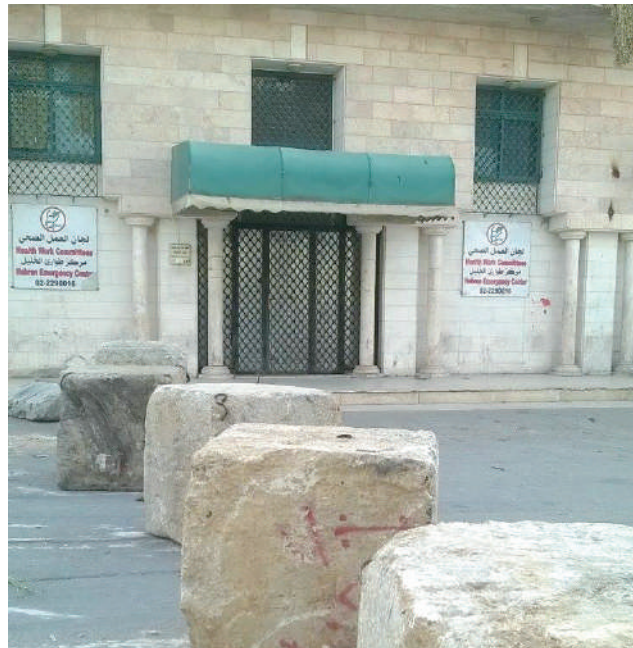
Selected indicators:



The staff at the Halhoul health center are active throughout the year as well as in the field of health promotion and education. The center is well connected with the local community and its institutions, especially the municipality of Halhoul and the neighboring municipalities as well as the Directorate of Health in the north of Hebron.

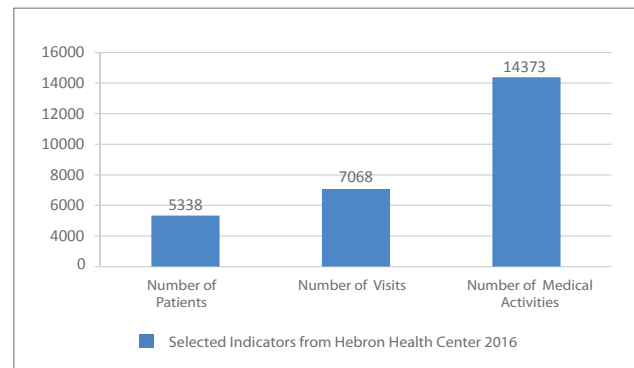


Hebron Emergency Center:



The Old City of Hebron is considered one of the most affected areas in the West Bank due to the settlers' violence, the Israeli occupation, the frequent military checkpoints and the repeated closures. The establishment of the Hebron Emergency Center in 2002, based on its philosophy of providing health and development services to the marginalized to strengthening their steadfastness, to become for a long time the only health facility providing general and emergency medical services, women's health service, specialty services (9 specialties), laboratory and radiology in H2 area. The center operates from 8 am to 8 pm.

Selected indicators:

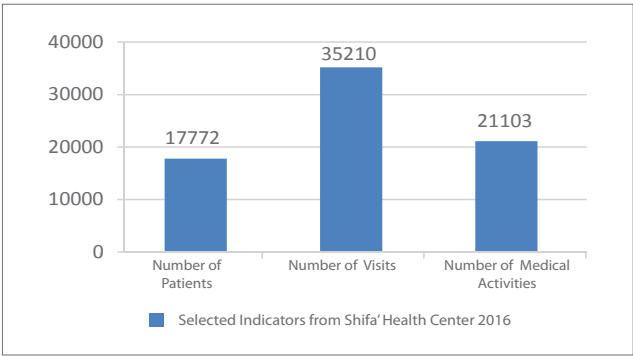


Al Shifa Health Center / Tubas:

The center was established in 1996. It provides general medical services, emergency, women's health, dental, specialized services (11 specialties), laboratory, radiology and medical imaging. The Center has 13 full-time employees and four part-time.



Selected indicators:



In 2016, health staff was active in conducting health education meetings on various topics through the Women's Health Program, where more than 144 meetings were held and attended by more than 3779 beneficiaries.

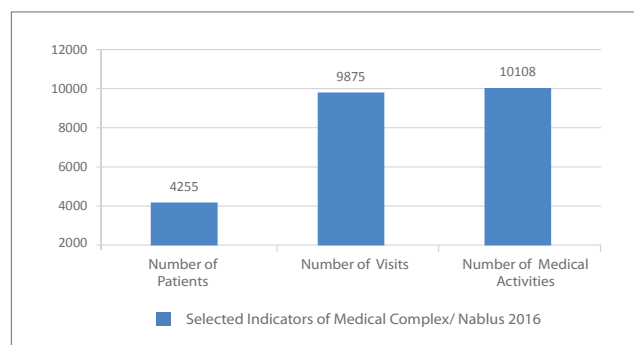


The Medical Compound / Nablus:

This center was established in 1989 in the old city of Nablus to serve the poor and the marginalized, the compound provides general medicine, emergency services, women's health, dental care, diabetes care, healthy children and laboratory service. The Center has 14 staff members and it is active in organizing medical days as well as educational lectures, especially on chronic diseases such as diabetes. The center operates from 8 am to 2 pm from Saturday to Thursday.



Selected indicators:



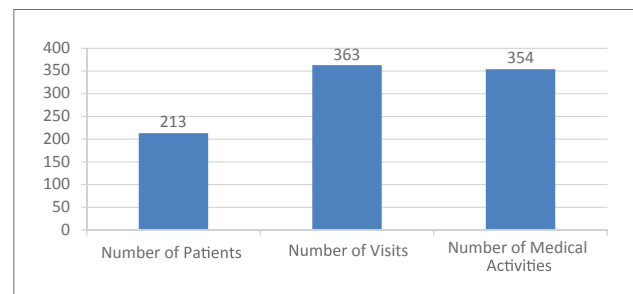
The Center's staff carried out 125 educational activities on diabetes, reproductive health, vascular diseases and prevention, and proper nutrition, benefiting around 2251 citizens (83% females and 17% males).

Al-Bathan Health Center:

The center was established in 1989. It provides general medicine services, women's health, and diabetes care program services. The center has four staff members and operates two days a week, Monday and Tuesday from 8 am to 2 pm.



Selected indicators:



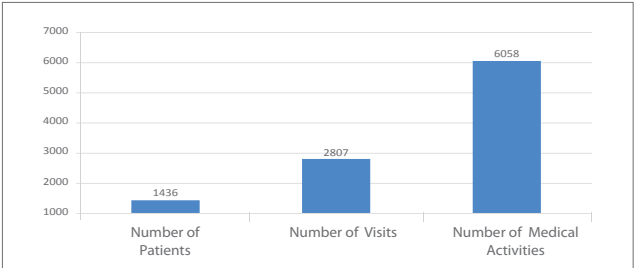
Awarta Health Center:

The center was established in 1994 as a program clinic and then developed and moved to a new location was purchased in 2001.

The center provides general medical services, emergency, women's health, healthy child, diabetes care program, and laboratory services. The staff of the center conducts many educational lectures, the center carried out 18 educational activities on the topics of pregnant nutrition and issues in reproductive health benefiting around 103 women. The center operates on Saturdays, Wednesdays, and Thursdays from 8 am to 8 pm.



Selected indicators:

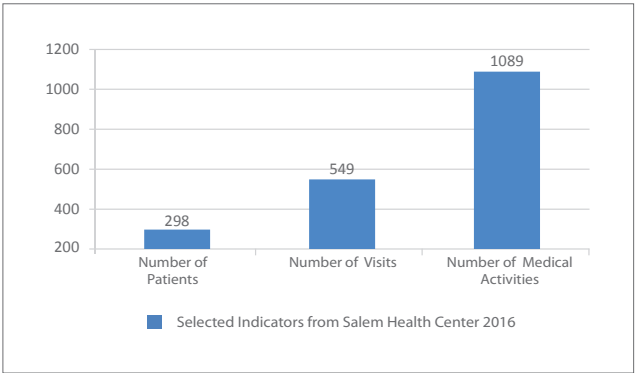


Salem Health Center:

The center was established in 1988 with the start of the first intifada to meet the health needs of the people in the region. The center offers, general medicine, emergency, women's health, laboratory and diabetes care program services. The Center employs five staff members and operates on Sunday and Thursday from 8 am to 2 pm.



Selected indicators:



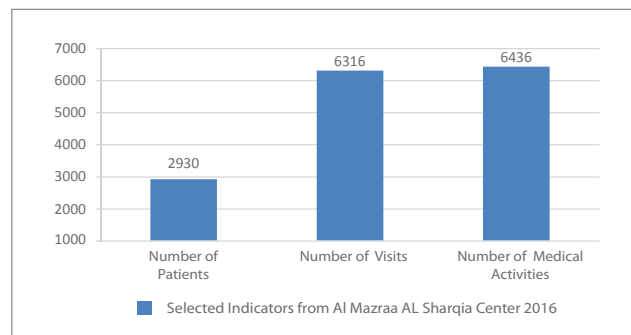
Al Mazraa Al Sharqia Center

It was established in 1989. The current building was completed in 2008 and started work in 2009 in partnership with the Palestinian Ministry of Health.

It is considered the only center in the region providing comprehensive services such as general medicine, emergency, women's health, dental, specialized services (6 specialties), and laboratory and radiology services. The center has 7 staff members who have been active in home visits as well as health education lectures. In 2016, 43 educational activities were carried out within the center on health and development issues for both sexes and in the presence of more than 700 citizens. The center operates from Saturday to Thursday from 8:00 am to 8:00 pm.



Selected indicators:



Dunya Woman Cancer Center

Dunya center is a specialized center for diagnosing breast and gynecological cancers. It is the first of its kind in Palestine and provides early detection services for breast and women's cancer. It is a non-profit center established in 2011. The center works to develop and strengthen relations with institutions and individuals, locally, regionally and internationally, with positive and responsible attitudes towards the Palestinian society. The Center high quality services in accordance with international standards and protocols provided by a highly motivated and qualified team based on the principle of «Health is the right of all» and to contribute to reducing mortality rates and improving the quality of life of Palestinian women.

The Center operates five days a week from Sunday to Thursday from 8 am to 4 pm. It has 13 employees, 7 of them full-time and five part-time. The center has a female health doctor, a radiology technician, a radiologist and a laboratory as well as an oncologist and onco-surgeon as consultants.

Services Provided

Dunya Center provides high-quality, affordable diagnostic services for early detection of breast and gynecological cancers, including:

- Clinical examination.
- Radiographic examination (mammogram).
- Breast ultrasound.

- Gynecological examination and Pap smears.
- Cytology Laboratory.
- Consultant oncologist.
- Comprehensive laboratory tests.

Dunya also provides the best diagnostic services in Palestine that help diagnoses tumors in the early stages, which means high survival rates through the following services:

- Breast biopsy guided by ultrasound.
- Wire localization, to help the surgeon locate the tumor before the operation.
- Breast marker, marking the location of the tumor before chemotherapy.
- Colposcopy, cervical endoscopy and biopsy of the cervix.
- Complementary services such as physiotherapy and psychological support.



Human Resources Development

Dunya center is very keen on developing its staff to ensure efficiency and professionalism and adhering to international standards; therefore, employees are encouraged to participate in development courses and workshops and attend conferences and scientific courses either through the institution or from outside invitations.

Remarkable Indicators

Dunya Center provides unique, quality affordable diagnostic services. During 2017, around 1545 women were screened, of whom 1,021 were new and provided with more than 4,870 diagnostic services. More than 700 women were diagnosed with benign tumors and need continuous follow-up according to international protocols. The doctor performed 76 biopsies of which 33 were diagnosed with Breast Cancer. Also, 15 wire localization was placed, It is a wire placed in the tumor in case the tumor is too small or too thick, which helps the surgeon access it with high precision and thus early diagnosis and high recovery rate. A total of 496 women(32%) benefited from social cases fund where the services were free or discounted .

The Center's community education, promotion and awareness campaigns and the accuracy in diagnosis contribute to the early detection of breast cancer and increase the reputation and confidence in the Center and therefore women resort to it for regular screening.



Developing and strengthening the Center's relations at the local and international levels:

2016 has been characterized by a vast network of local and international relations. The Center's partnerships have been prominent in most of its activities and through providing material and moral support such as covering the cost of social cases or participating in awareness campaigns. The media has played a significant role in raising awareness on the importance of early detection.



At the international level, the Center received several international delegations from institutions or individuals, including South Africa, Britain, America, the Ramallah Children's Union in America and the American Palestinian Medical Foundation. The delegations met with the Center's staff and expressed willingness to cooperate with the center financially and technically.

At the local level, the Center's relationship with local banks, companies, and universities was characterized by the aim of attracting financial, moral and technical support, primarily supporting social cases and sponsoring awareness campaigns on early detection of breast cancer.

This period was characterized by a strong relationship with National universities (Alquds, Bir Zeit, Bethlehem, Al Najah, and Ibn Sina College). The center became a reference for most universities to do researches and graduation projects on breast cancer.

Dunya Center's Friends Committee was formed in 2015, and the purpose of its formation is to provide material and logistical support to the Center at the local and international levels to ensure continuity of the center.

Community Awareness on early detection of breast cancer:

-The Center has been active in 2016 in the implementation of awareness campaigns and media campaigns to promote the importance of early detection of breast cancer. More than 88 awareness workshops were held

at Health Work Committees' clinics and centers, in collaboration with the Women's Health Program in the organization in the north of central and southern areas of the West Bank, and in cooperation with women's institutions and local schools and national universities, benefiting more than 2072 women. Women who are at risk of developing breast cancer have been identified through the awareness sessions and referred for diagnostic testing at the Dunya Center.

Annual October Awareness Campaign: This year was characterized by the participation of a vast number of institutions, companies, universities and national public and nonpublic schools. This partnership has played a significant role in covering social cases or in delivering awareness messages to women through the distribution of educational material and educational leaflets through radio, television, and interviews on television and radio stations.





One of the most important features of the October campaign this year using new approaches and tools and the diversity in awareness activities such as :

- The adoption of drama as an educational method through street theatrical performances.
- Organizing Pink Day Sports Marathon.

- The musical marathon of the Le Trio Jubran that lasted 12 consecutive hours of music playing which is eligible for entering the Guinness records. The event raised fund to purchase a vehicle equipped with a mammogram to reach all women, especially in marginalized areas that lack the lowest health services.
- In addition to organizing the local campaign, the center was part of a regional campaign in partnership with organizations in five Arab countries.



أنت الحياة... افحصي وطمئني

الحملة الاقليمية للكشف المبكر عن سرطان الثدي

Primary Health Care Department's Projects Implemented in 2016:

1. A project supporting the school program in Jerusalem funded by the Basque Country in partnership with Paz Con Dignidad in Spain. The project activities were expanded to cover school health and health and development activities in 60 schools. The project ended by the end of 2016.
2. A project that Support part of the Women's Health Program funded by the Swedish Foundation for Individual Relief, which adopts some activities of the health program for women for 3 years and focuses on social development issues within the program.
3. A project for the promotion of sexual and reproductive health funded by the Government of Catalonia / Spain and in partnership with the Spanish foundation of Helia , started in the last quarter of 2015 for a year. The project supports part of the activities of the Women's Health Program for the provision of services, awareness-raising session
4. Support the activities of the Dunya Woman Cancer Center in partnership with the Center for the development of civil organization, which covers the cost of early detection of breast cancer for 400 women, as well as building the capacity of the staff of a Dunya center on the subject of psychological support and how to deal with breast cancer patients at diagnosis and was completed this project at the beginning of the year.
5. CARE-supported mobile clinics project in 16 marginalized areas classified as «C» in 7 localities in the northern Jordan Valley and 9 in the South Region. The duration of the program in 2016 was only 4 months. The organization works hard to sustain the provision of various services in those marginalized areas.
6. The British organization, Medical Aid for Palestinian (MAPUK), a project supporting the activities of the Dunya Center.
7. Project to improve the early detection of breast cancer in partnership with Augusta Victoria Hospital and funded by the United Nations Population Fund. The project ends in March 2017.
8. The project for the promotion of reproductive and sexual rights and protection against gender-based violence funded by the United Nations Population Fund. Its most important activities include the establishment of the Ishraqa Center for the Development of Women in the Qalqilya Health Center.





**Community
Development
Department**

The Development department focused its work on expanding the scope of work and integrating efforts with many institutions and activists in the field of development and community work, based on the belief that efforts and cooperation would maximize achievements and increase development work tracks in various fields. Based on that, the department carried out a series of activities and joint events with several institutions in the fields of voluntary work, a series of community workshops, and exchanged it with the different organization for future joint work.

Various development models were reviewed in the course of the department's work, as well as strengthening its relationship with the local community in all areas where the development centers and programs are located. In order to invest and harness all the available resources in the community towards the renaissance of individuals.

The Department has given great importance to human rights conventions as a cornerstone of the development work based on justice, equality and the provision of a decent life for all segments of society. In this regard, it has contributed to the promotion of community awareness regarding human rights and issues. Besides, the convictions of the organization towards creating the conditions for work development through all human rights protocols and conventions.

The Department achievements can be summed up as follows:

- Continue to work on creating developed and updated models that support the right and needs of people with disability based on international laws and conventions regarding disability.
- Continue to develop an effective youth entrepreneurial model in Palestinian society, especially in Jerusalem.
- Continue to work on an expanded and updated guide that give and fulfill rights and needs of the elderly in line with elderly law.
- Continue to work on the updated and developed nursery and kindergarten model.
- Work on building new feminist development models to address the issues and needs of the female sector, especially in the marginalized areas in Palestine.

Community-Based Rehabilitation Program in the South Region:

The program continues its work in the Western areas of Hebron governorate by working with people with disability, their families and community, following the community-based rehabilitation philosophy. This philosophy emphasizes on the importance of the involvement of qualified disabled people with their local environment, and not to isolating them or restricting their activity in their societies. Since this isolation expands the exclusion of these groups and it

does not help in changing the society's perception towards adopting and strengthening its social responsibility towards disabled people as it is important to work with all community groups, including disabled people. Besides, the program approach is to increase the capacity of disabled people and their communities towards social accountability for decision makers such as official municipalities and national institutions.



Work is based on the rights of these groups, which were established by the Palestinian law in 1999 and the International Convention on Disability issued in 2006. It was approved by the Palestinian National Authority in 2014. The attempt of the program focuses on the continuation of this social achievement which is changing the stereotypes about disabled people and enhanced community work.

The program helps the society change perception toward individuals with disabilities from pity and helplessness

that still dominates a large part of it, into institutional and societal work as a right for disabled people. The program does not focus on the weaknesses of disabled people, but rather consider and invest in their capabilities and potentials existing within persons with disabilities to pace the development in our society. Especially since this category constitutes 2.9% of the total population; according to the Palestinian Central Bureau of Statistics, 2011 report.



The program also focuses on strengthening and rehabilitating life skills of people with disabilities, to be able to express and defend their various needs and rights before the society and its various institutions. This requires working with their families and parents and by training them in monitoring and documenting all violations they are exposed to and cause them psychological abuse, and or not give them equal opportunities at work, education, health and other fields.

The program continues to support and strengthen the lobbying groups in the eight locations in which the program works. The practical experience has demonstrated the importance of these groups and their ability to make a better social and institutional change for disabled people. It happens through the training and building the capacity of these groups, communities, and a state of great community solidarity. These groups not only work with local communities but they work on a national scale, they have access to some projects and programs that serve the progress of social work with disabled people.

Moreover, the program continues to provide disabled people with health and rehabilitation services through the Halhoul health center. In addition to field visits to all program sites in order to reach the majority of individuals. In this context, local communities have made a significant contribution in providing simple adaptation tools. It has been a positive indicator since the local communities

acknowledged the importance of humanitarian work for disability and its various categories.

The program made achievements in the field of adapting public buildings in a significant part of its working areas, where it adapted the entrance of some public health clinics and some municipal and village councils which contributed to the greater integration of disabled people through the accessibility of public facilities in their communities.

The main achievements and indicators:

- Number of active files: 189 files (males 76 and females 56).
- Number of follow up files: 366 files (males 141, females 152).
- Number of referrals: 2165 referrals, benefiting 1360 people.
- Number of medical and Rehabilitation Services referrals: 1718 referrals.
- Number of Rehabilitation sessions

Occupational therapy	164
Counseling and Psychotherapy	50
Speech therapy	77
Physical therapy	235
Total number of beneficiaries	
526 persons with disabilities (266 males and 260 females).	

- Number of aid Devices distributed: 398, including only 333 through community contributions.

Community Activities:

- 159 entertainment activities were carried out such as Fun Days .These activities aimed at early investigating and detection of disability in children. It included theater performances, advocacy activities for the rights of persons with disabilities, benefited around 2,622 persons of which 1780 females and 842 male.
- The number of home visits was about 2727 visits to follow up and provide support for people with disabilities and their families. As well as visits from the rehabilitation unit staff to provide home programs that monitors the development of the disability. The visits benefited 3674 persons with disabilities (1340 males and 881 females).



Community Development Centers

The Elderly Club / Beit Sahour:



The Elderly Club has strengthened its work by expanding community work to influence decision-makers and civil society institutions to create policies and legislations that relate to the rights and needs of elderly. Older adults suffer from marginalization and lack of services that provide a secure and decent life. The program is working on expanding its work for seniors and not limit it to seasonal work. For example, remembering elderly people only on celebration such as Elderly International Day in October. The club and members of the community requested through its various workstations and institutions that yearly celebrations should be events to celebrate and review the achievements done for the elderly throughout the year; such as, issuance of laws and legislation for the old.

The club has implemented a range of community activities that will maintain channels of communication and interaction between the elderly and their families. The implementation of a group of community events in some institutions, to highlight the skills and capabilities of these groups and prove that they still can provide more. For example, “the Club Band ” is a musical band that presented a series of musical performances and vibrant Palestinian folklore. All of these performances have received respect and appreciation of all the participants in the various presentations. These performances have demonstrated the unlimited abilities of the elderly, especially when the supportive environment and right conditions are available.



The club has organized a series of exchange visits with various institutions and organizations concerned with the elderly, to transfer the experience of the group. In addition to developing the horizons and aspiration of work into top levels of permanent work, especially as it deals with categories that are worthy of providing the best possible levels of work.

The club hosts recreational activities in different areas and it organizes medical days to educate the elderly about diseases that they may face and how to deal with it, the HWC's Medical Center in Beit Sahour organized free medical days in different specialties such as orthopedics, neurology and others. For entertainment and refreshment, the club organizes monthly trips at the local and sometimes international level for those wishing and able to participate in these trips. As well as the reception of many local delegations and university delegations such as Bethlehem University, Al Quds University, Al Quds Open University and some local schools, in order to meet with the club's leaders and provide a range of activities. The documentation of organization experiences and its leaders attracted various media platforms such as, newspapers, Tv and radio channels to visit the club.

Indicators and Achievements

Indicator	Number
The number of the Club beneficiaries	25 men and 80 women
Number of delegations that visited the Center	31 local and international delegation.
Number of institutions with cooperative relations	6 institutions including the Ministries of Development
Number of medical supervision of the elderly	106
Number of activities for the elderly (trips)	6 tours and activities.
Number of lectures	7 lectures.
Number of volunteers	116 volunteers.
Number of activities with the community	5 Activities.
Number of visits for elderly patients	24 visits.
Number of development projects obtained by the club	One project from the Palestinian telecommunications company.

Kindergarten and Nursery Shepherds Field / Beit Sahour:

During the year, the Kindergarten and nursery works on exchanging experiences, methods of work and tools with various kindergartens in Bethlehem through exchange visits. This help in developing its capabilities and the abilities of its staff to work with children, and it recruits the latest local and international developments in this area. In addition to that, the kindergarten and nursery organized meetings with parents and guardians of the children in order to exchange views and listen to their opinions regarding the services and educational activities the kindergarten and the nursery offers. These meetings help the administration to come up with a set of useful recommendations on the course of kindergarten and nursery work.

As usual, the Kindergarten and Nursery endeavor to strengthen their relations with all the community institutions in Beit Sahour. It implemented a range of interactive activities, to enhance cooperation and joint events to enable the community incubator to serve the children of this city, thus expands the scope of kindergarten work internally and towards the comprehensiveness of the external environment, which also plays a significant role in the educational aspects of children. The nursery develops the majority of its educational tools, stories, games, and models derived from the local environment and reality. It increases the

participation of children and increases the degrees of comprehension and learning in different and many aspects of life. Part of these tools is the involvement with parents which helps parents interacts with their children and kindergarten staff in fun and happy atmosphere that children need on a permanent basis.



The Kindergarten and Nursery sought to recruit many development projects to support its work through donations from the local community. These projects were accepted to develop some toys, computer, and outdoor play ground. The Kindergarten and Nursery Department also maintains positive relationship with the various universities that send its students for the purpose of training and practical work in the field of education and kindergartens. The number of students enrolled is 11 students. This contributes to the development of these students theoretically; give them practical experiences in the context of kindergarten and nursery work.

Indicators and Achievements:

Indicator	The number
Total number of children enrolled	96 of whom are 35 males and 61 females
Number of staff training courses	9
Number of community activities for children	103
Number of community activities for parents	54
Number of participants in the activities	642
Number of institutions associated with the Center as cooperation and coordination	8
The number books read to children	2407
Number of books and stories borrowed by children	898
Number of cultural publications distributed to parents	5
Number of children with special needs	5
Number of home visits for children and parents	2
Trips	6
Number of children participating in the trips	252



Oasis Center / Beit Sahour:

Oasis Center (Al Waha) is a model center that is supportive for the integration of persons with disabilities in society, specifically in the field of rehabilitation and vocational integration. It is based on the idea that individuals with disabilities have the right and capabilities that must be invested through a range of professional tools, and supervisory mechanisms. The Center carries out many community activities in this area, the most important of which is the promotion of the skills of these groups through its production lines of recycling paper and wax molding, ceramics and wood painting, and participated in organizing local and international exhibitions in this field.



The center has participants with mental disabilities to continue to maintain their creativity in design and handicraft work, which promotes the advocacy for the rights of these groups and highlight their skills and potentials locally and internationally. The rehabilitation of these categories is an urgent need as in return it

contributes to the development of the society, through investing the capabilities and energies of all community groups.

The Center is keen to work with the families of the beneficiaries by implementing a series of open meetings, activities and group recreational trips. It contributes to strengthening channels of communication and proximity between the Center's beneficiaries and their families. The center also participates in some voluntary activities, such as taking part in the olive harvest, to overcome obstacles and difficulties that are facing these groups regarding community integration and their role in all fields.

In addition to its community activities, the Center provides a range of daily health services and entertainment for its visitors and ensured the implementation of a range of activities related to learning new skills and increasing community awareness. It expands their intellectual understanding of what surrounds them and how to deal with changes in their community. The Center receives local and foreign delegations to view its experience in dealing with people with mental disabilities and purchase of products that they produce.

One of the achievements of the Center for the year is signing an agreement with the Ministry of Community Development to purchase its service, this represented a leap in the degree of support by official institutions in supporting the center.



The following data, which are the main workstations of the Center for 2016, can be found:

Indicator	the number
Number of male and female center visitors	19
Number of male beneficiaries	11
Number of female beneficiaries	8
Number of seminars attended by staff	3
Number of production lines	6
Number of local delegations that visited the Center	11
Number of foreign delegations that visited the center	6
Number of institutions having a relationship with the Center.	12
Number of volunteers and trainees	13 volunteers and trainees.
Number of exhibitions attended by the Center	3
Number of trips organized by the center	1
Number of beneficiaries who participated in the trips	19

Jadal Center for Culture and Development / Beit Sahour:

The center maintains a series of community activities at the level of Beit Sahour and adjacent areas. This is through seminars and cultural evenings. The center carries out a series of youth gatherings entitled The Right to Health, which includes a group of young men and women from different cities such as Jerusalem, Hebron and Bethlehem.

The Center also organizes a series of youth gatherings aimed at exchanging experiences and views on the challenges faced by the youth sector regarding community participation in different areas, especially regarding involvement in decision-making.

The Center also held celebrations on several national and social occasions, such as the Disability Day, in cooperation with the Oasis Center in Beit Sahour and the celebration of Women International Day. The Center also hosts a series of cultural and political dialogues related to the current situation in Palestine at various levels.

Nidal Center for Culture and Development/ Jerusalem:

(Development programs and projects)

The development programs and activities in Jerusalem increases the number of its events and programs towards rights of the Palestinian youth, and the most important being the right to ensure good health. In this regard, a

series of youth courses on the right to ensure good health were conducted, in which many youth groups from several cities and Palestinian governorates, including Jerusalem, participated.

The development programs and projects strengthens their work in Jerusalem by supporting their various youth networks, most notably the youth communication network, through training and building the capacity of the networks with a series of training and meetings related to raising their skills in documentation and monitoring violations. A youth camp was held in Bethlehem governorate in which 60 young men from both sexes from the cities of Jerusalem, Ramallah, Bethlehem and Hebron participated for ten days during which a series of awareness-raising meetings were organized in the field of wellness, communication, education, mental and community wellness. In addition to series of volunteer activities that took place in some villages in Palestine, a series of cultural and artistic competitions, and the implementation of some walking paths to identify the features of the Palestinian cities and villages. At the end of the camp, the youth issued some suggestions that were adopted and implemented by the organization, For example, need of first aid courses and the implementation of a range of voluntary work such as participation in the olive harvest season and other activities.

The program organized youth seminars on the subject of cybercrimes and aims at raising awareness among young

people and institutions about the effects of using social media, and being caution when using these means in order to avoid being a victims of financial, physical and other forms of extortion.

In the field of the right to health, young people participated in the activities on the occasion of Breast Cancer awareness month in the cities of Ramallah, Hebron, and Bethlehem. Young groups organized marathon, singing evenings in Ramallah, as well as the marches work to stand in solidarity with breast cancer patients Beit Sahour and Hebron, by participating in hair cutting campaigns to express youth solidarity in this field.



Some youth contributions were implemented regarding volunteerworkanditsimportanceinsocialwork.Moreover, HWC published research study on the determinants of the right to health and a series of television interviews on topics related to the determinants of the right to wellness were implemented, such as matters relating to the right of welfare and cybercrime.



**Public Relations and
Media Department**

The Public Relations and Media Department work focuses on several main issues including, fundraising and project management. The department is in charge of writing the various types of project proposals and reports whether it is in the field of health or development. Also, the department is in charge of following up with the existing project's requirement as well as the donors' requirements. Besides, the department is in charge of hosting delegations and accompanying partners to the project sites and conducting visits to organizations in order to enhance partnership and initiate new partnership at local, Arab, and international level. Furthermore, the department work on strengthen the current local organization's relations and build new relations with organizations and donors in the local, Arab, and international communities.

The department works on strengthen the primary role of the organization at the **general national level and advocates** for the Palestinian's right through participating in national, Arab, and international coalitions and networks and actively participates in their activities with the coordination and cooperation of all departments, and the board of directors.

The media unit, which is considered a main pillar for all departments, works in both its traditional and modern approaches to illustrate the organization's work and its activities, and promotes the organization's activities in health, development, and national missions.

Department's Networking Activities:

The department succeeded in strengthening its presence in coalitions and networks, it also worked on opening new relations and joined new collations and networks, in addition, the department worked on intensifying its effort and work in the area "C" in the West Bank, through focusing on the health condition in cooperation with the different network and organizations through the Health Cluster. In addition, the department works on proposing improving development works as well as health services which are provided through the mobile clinics. Through this framework, several issues were discussed to focus on problems faced by the residents of area "C" and the health ministry was asked to increase the fund allocation and support for these areas. Finally, the organization provided a proposal to develop the concept of accessing health services in these areas.

The organization had an active role in discussing national policies' agenda (2017-2022-) which was launched by the Council of Ministers as a representatives for the NGO network, especially in regard to the fair policy in distributing health services and accessing health services specifically in the Area "C" and isolated and marginalized areas due to the Apartheid wall. Also, the organization had a role in preparing a policy paper about the vision of civil society for the health system and its ability to cover areas "C"

The organization contributes to monitor and update, any violations may be faced by the staff and citizens in

these areas, for the international bodies to expose the occupation's practices. A complaint has been delivered to the Temporary International Presence in Hebron against what the Hebron Emergency Center faced, which is one of the organization's centers located in the old city, after the Israeli forces followed a child to the health center and arrested him. In addition, violations that the staff faced were monitored and published especially in the period of the popular uprising, when the staff were not allowed to access the centers especially in the old city of Hebron. (Hebron Emergency Center).



Remarkable Presence in Coalitions and Networks

The organization joins many coalitions and local networks as well as specialized national and professional committees. The most important coalitions and networks are:

- **The Palestinian NGO Network (PNGO):** It includes in its framework more than 120 organizations. Health Work Committee was elected as a treasurer

in its stirring committee, and contributed in the various activities of the network including activities related to the social security law, teachers' activism, solidarity with prisoners, and participating in the advisory committee for a basic study about the organizations of the National Coordination Board and its members according to the CIVACS Civil Society Index (which includes the Network's organization, Union of the Charitable Societies, the National Authority for the NGOs). Also, the organization contributed in the issuance of the Network's data, participates in the workshop with the Anti-Corruption Authority, discusses the financial assets of Civil Society Organizations, and other activities. Besides to the organization's memberships and its active role in the sectorial committees emerged from the network which includes Jerusalem Committee, Health Committee, Advocacy Committee, and Youth and Woman Sector. HWC contributed in preparing the new strategy of the Network for the three upcoming years and provided work proposal related to the work mechanisms with the sectorial committees and how to activate these committees.

- The Civic Coalition for Palestinian Rights in Jerusalem: the organization is an elected member of the coordination committee, and it is committed to all its meeting and activities.

- **Jerusalemite Women's Coalition:** it is a coalition of Jerusalem organization that is concerned about the condition of the Jerusalemite Women, defending their rights, exposing Israeli violations against them, and spotting the light on their social conditions. The coalition was active, during the popular uprising, in issuing reports about violations against Jerusalemite women, and hosting delegations and introducing them to the Jerusalem's reality and the condition of women in Jerusalem. It was active in the solidarity with the prisoners, and the campaign of retrieving bodies of the martyrs.
- **The Education Coalition:** the Work Health Committee was active in the education coalition which is a collation of 50 organizations concerned about issue of the education issues and it existed since 2007.HWC participated in preparing a strategic and operation plan. Also, the organization participated in the workshop that held by the coalition (analysis educational financial budgets, analysis of the curriculum based on the human rights). In addition, the organization participated in preparing a draft position paper on the education budgets and the necessity of increasing it to 24%. The collation had role in adopting positions toward the teachers' strike issues in the public schools.
- **Civil Society Team for Enhancing Public Budget Transparency:** where the organization participated

in the different meeting and discussion .HWC was tasked to follow up with budget of the Palestinian Ministry of Health.

- **The Palestinian NGO Forum for Compacting Violence against Women:** HWC is active in participating in the work of the Forum and in its public meetings in addition to the daily follow up of the forum's work. the forum was hosted since the beginning of the year and through election inside the organization to become the first health and development organization that hosted the forum. In addition, the organization participates actively in planning and implementing activities that focuses on the violence and murdering women. HWC integrated and contributed in the social and national events such as teacher activism, the social security law, and others. As part of the international campaign against violence against women, there was a focusing on the cybercrimes against women and children and many events were held with the coordination of the Cybercrime unit at the Palestinian National Police. As well as, conducting an information and awareness campaign at the level of schools, universities, and media. This campaign resulted in producing and signing an introductory manual as well as a special study on the cybercrimes. The forum participated in the conference of lunching the 16 days campaign with the Ministry of

Woman Affairs, the General Union of Palestinian Women, and Women Organization that was held in Tulkarem Camp; where the organization presented the forum's speech. In addition, the organization participated in the final conference for the campaign that was held by Woman Ministry, Woman Organization, and the forum where the organization presented the forum's speech as well and presented a work paper about the cybercrimes. Furthermore, a training for youth groups were implemented about woman's right and advocacy (Human Rights Ambassadors), the groups then lunched various rights initiatives in each of Nablus, Ramallah, and Hebron City. In the field of building the forum's capacity and organizing information about violence against women, the forum with support from the United Nations Population Fund, designed a program for information systems about violence's against women and its types, and build capacities for 3 three organizations within its framework.

- **Coalition of Protection of Safe Abortion:** Health Work Committees is an active member in this coalition and contributed in completing a manual for the coalition and implementing radio and TV episodes about safe abortion.

The organization was able to take an active role in the coalitions and networks, and in sectorial and specialty committees. Also, it was a reference

that cannot be skipped in several coalitions and committees, and this goes back to the commitment in meeting and active participation in activities and presenting initiative, all these factors contribute in strengthen the organization's reputation and its specialty and civil role.

In addition, the organization worked on preparing a survey that is special for evaluating its role in the coalitions and networks. All feedbacks indicated a high appreciation for HWC's role in these collations and the necessity of its presence.



Volunteering at the Organization at the National and International Level:

HWC has undertaken the responsibility of developing a database for its volunteers and the database includes: names of volunteers, their specialties, and their volunteering location in the organization where the database is updated throughout the year. The number of volunteers in the Health Work Committee for the year

2016 was (353) volunteer including 266 female volunteer, compared with the 217 volunteers of whom 56% were female volunteers in the year 2015. The largest number of volunteers was concentrated in the centers of the Development Department: Kindergarten and nursery, elderly club, Jadal Center, and Oasis Center.

As part of their activities in the Health Care Department, the department welcomed numerous volunteer according to their various health specialty and within the spread out centers of the organization in the North, South, and Center of West Bank. As well as, many Health Science Students volunteered to pass their training periods including nursing college, health management, and others.

Also, what the Shu'fat Center in Jerusalem faced of closure and forbidden the organization's activity in Jerusalem by the Israeli occupation led to reducing the communication with volunteers in Jerusalem and made it difficult to attract new volunteers. HWC set a special plan for volunteers' work for each department in the organization. A policy paper was published for the volunteering work in the organization and it was approved by the Board of Directors. It has been distributed to all organization's department according to the volunteer's plan model. As well as documenting the experience of the volunteers in the organization who volunteered for long period of time.

There was several documenting for volunteer's experiences within the youth program which is related to the Development department. The documentation

included volunteering works by youth male and female volunteers who created a short documentary about the youth volunteering work. in addition, the media unit documented the volunteering experience in the Beit Sahour Medical center; it was about a Spanish nurse volunteers in the surgery and emergency room since two years. The report was published through local media and translated to the Spanish language and was distributed through some media in Spain.



Relations with the Local Society:

Health Work Committees continued to strengthen its relations with the local society because of its belief that it is the warm and strong incubator and it has a social responsibility that should be motivated and activate. The organization worked on writing memorandum of understanding with organizations based on the specialty of each organization. The Media and Public Relations

Department monitor companies, factories, in cooperation with all HWC's centers where there was a creation of database of companies and local companies focusing on Ramallah, Jerusalem, Hebron, and Bethlehem in order to fundraise local funds for programs and projects that are carried by the organization. Regional committees were organized in the organization in order to activate the local support.



The relations with the universities continued based on previous relations. Also, relations with previous organizations such Bank of Palestine, the main supporter for the October Campaign for the early detection of Breast Cancer, was strengthened. This partnership was renewed this year within special activities including: the musical marathon for the mobile clinic of Dunya Center for Early Detection of Breast Cancer and supporting the regional campaign of early detection of breast cancer. In addition, a partnership agreement with the National Bank was signed within a campaign called "Hayati" which was

extended to this year. The Palestinian Communication Group "Paltel Group" provided support for the elderly club. The organization was able to sign a Memorandum of Understanding with Ma'am News Agency, which had a significant role in covering the news of the organization and hosting staffs in its different programs. Also, a Memorandum of Understanding was signed with the "Nisa' FM," and a partnership with the Eventive Company, which organized the sport marathon to fund Dunya's Center.

Between 2014-2016, the organization became associated with 11 banks, 31 companies, 9 organization. Therefore, it achieved its planned indicators.

Health Work Committees...more than thirty years of continuous giving.



During the year of 2016, the organization celebrated the passage of more than thirty years to its establishment.

During the celebration event, the organization thanked its staff, general assembly, partners, and official organization, and representatives. The organization's achievements were presented through a historical gallery that showed its activities and development. Also, during the ceremony, a film was shown about the organization and many of its information and media publications

Dunya Women's Cancer Center for detection women's cancer is a success story in local support and relations

With the support of the public relations department, the center was able to create a large network of local relations with local organizations, companies, and banks. This resulted in the provision of devices, equipment, and support for some social cases. For example, a support was provided from the National Beverage Company that led to support the purchasing advanced diagnostic device. And through the strategic partner of Dunya Center which is Bank of Palestine, the October Campaign was supported for early detection of breast cancer in order to provide a mobile clinic for detection which was funded by the Le Trio Joubran group through playing continually at the Ramallah Cultural Palace for 12 hours. Later on, the band will enter the Guinness Book of Recorders. The event included musical shows, arts, singing, acting, poetry, composition, drama, and circus which was all presented with accompaniment of the Le Trio Joubran. The concert had a significant national impact and Arab

one which was represented by the high number of audience where more than one million US dollar was collected from philanthropists and the audience. As well as, the contribution from the Palestinian figures and Palestinian companies inside and outside Palestine in order to buy the mobile clinic to provide services and special medical examination for early detecting of breast cancer and cover the cost of the examination related to the breast cancer in Gaza Strip.

Arab Relations

The organization has new relations and active contribution in some of the coalitions, committees, and active formations in the Arab world and at different levels including the Arab Network for Development through the Palestinian NGOs.

AWAN network: At the end of 2016, the organization was elected to be a member of the regional coalition "AWAAN" to acquire support and advocate for reproductive and sexual rights, which is a foundation for the International Planned Parenthood Federation.

Arab Woman Network (RO'A): HWC is an active member in the network where it is the coordinator for the network at the national level in Palestine. A meeting was held in Jordan and HWC participated in a conference about human trafficking. During the year of 2016, its activities were limited because of the lack of funds, the work was limited to the electronic communication and publishing

data, stating statements, and offering new memberships where two organizations in Palestine, one organization in Bahrain, and one organization in Tunisia were given the membership of the network. In addition, an invitation was made for the general assembly meeting in the beginning of 2017 to discuss financial and administrative reports and discuss the network's plan, and engaging the network in the International Conference of the Status of Women in the year 2017.

The effectiveness of the organization in the Arab Woman Network and its active and influential presence is a factor that helped in encouraging the Jordanian Women Union to elect the organization for other regional coalitions. This reflects the good reputation and respect for the organization and its active and influential staff in this forum. The organization was asked to represent the network in the internal conferences and present working papers in the name of the network as it was in the International Women Conference in New York in the year 2014. And the organization was re-nominated for the chairing the Arab Delegation for the International Women Conference which will be held in New York in the year of 2017.

Social Youth Forum: Health Work Committees continued what they started years ago in the other Arab Coalitions including the International Social Youth Forum which emerged from and emerged from the International Social Forum in Tunisia 2015.

The prospects of financing in the regional Arab area is very scarce due to the political conditions in the region and the conflict of the financing priorities, despite the attempts of the organization to open new relations with parties and Arab organization but the support and finance were little.

International Relations

Despite the international conflicted political and economic conditions and the scarcity of funding for Palestine and the transferring of funds from Palestine to other Arab Regions, the organization worked on developing its relations and expanding it. The organization has a large international relations network; part of these relations is for solidarity purposes and advocating the Palestinian Cause and the Palestinian People Rights and the other part is for fundraising, supporting the organization, and ensuring its continuity. During the year 2017, the organization was able to open new relations and attract new donors; it was active in visiting embassies and representatives for this matter. The organization visited the Czech Representative and the Swedish Embassy which resulted in supporting the project of reproductive and sexual health for 3 years. Also, the organization visited the Russian Embassy which resulted in supporting the completion of Dr. Ahmad Al-Maslamani Hospital for Surgery in Beit Sahour. In addition, the organization had a meeting with the Malta Representative to support Dunya Center. HWC opened new relation with the German

Cooperation, the relation resulted in agreement in the field of building the capacity of policies and advocacy department. Overall, the organization has relations with 11 representative and embassies and part of these relations funded the organization.



In regard to the networking with the international organizations, HWC had an agreement with UNFPA to support the services provision for women in relations to the gender based violence as well as supporting Dunya Cancer Center, where the department conducted numerous meetings with the UNFPA and the Augusta Victoria Hospital to discuss ways to implement the project of fighting breast cancer through increasing awareness and early detection especially in the Southern Area, and referring cases to confirm the diagnosis for both Dunya Center and Augusta Victoria Hospital. The implementation of the project started in the mid of the year 2016 with the partnership of the Augusta Victoria Hospital. In regard to

the project supporting combatting gender based violence, it was implemented in the center of Qalqiliya through opening the Ishraqa Center to provide comprehensive development, social, educational, and health services for women. In addition, the program against gender based violence was supported in the centers of Nablus areas. The project was renewed to be implemented in the year of 2017 in the area of old city in Hebron and continuing to support the Qalqiliya Center (Ishraqa) and the awareness campaign in the Northern Jordan Valleys.

Furthermore, the department conducted several meeting with MAP UK to discuss a project of supporting Dunya Woman Cancer Center in order to promote the early detection of breast cancer and enhancing the life quality for women who suffer from breast cancer and other cancers that affect women. The project was implemented and received a satisfactory feedback from the donor and was renewed for one more year.

The relation with Care International lasted which continued to supported the mobile clinic program.

The Public Relations Department had a role in the introductory meeting which was conducted by the Malta's Sovereign Organization- Representative Officer- for the State of Palestine and with the American Organization Healing across the Divide. During these meeting the organization presented itself and its work and discussed ways of future cooperation. Also, the department participated in a workshop entitled "Roundtable Dialogue"

which was organized by the Canadian organization to discuss the current condition of the Canadian funds in Palestine. The meeting discussed the importance of international funds, its mechanisms, and fund's priorities for Palestine in regard to the Canadian funds.

The funding relations which were recruited by the department during the year varies to include funds from government and international organization, where more than 18 new donors were communicated and 27 projects were presented including 6 new donors. 15 projects were accepted and the rest are pending or rejected.

Visiting delegations: during the year, the organization welcomed more than 10 delegations who visited the organization and got to know its work. also, they visited the working sites of the organization. Some of these delegations came from Spain, Belgium, Germany, Sweden, Malta, United States of America, and other countries.

Traditional and modern media (social media tools)

Traditional Media:

The traditional media continued its work in term of publishing and broadcasting news in the Palestinian and Arab Media tools and some of the foreign sites. The visual and audio media were used when it was necessary to use.

The events of the last uprising had a significant presence in the media work and following up especially in the areas of the southern of West Bank "Hebron." In addition, there had been an establishment of new relations with

new media organizations by adding 11 new media tools through communicating and agreeing to cover the organizations' news which climaxed during the October Campaign of the Dunya Center mainly (the Palestinian Broadcasting Corporation, Maan News Agency, Al Quds TV, Palestine Today TV, An-Najah, NBC, Quds Education Channel, in addition with media previously worked with such as Ajyal Radio Network, Raya FM, Nissa FM, 24 FM) as well as the three daily newspapers and approved electronic news websites, and the Palestinian News Agency. This included the necessity of working on recruiting or categorizing these organizations previously mentioned to journalists specialized in the organization's news and its activities within the sectors which they are already categorized in.

At the level of publishing news through the different media tools: the work continued at the scale of enhancing the approach of promoting the organization and its presence. This was done through the feedback and how much media follow up after publishing the news especially the TV and radio stations through hosting the organization in the day after the publications. In this context, the organization distributed 102 news articles attached with pictures, compared with the year 2015, the organization published 92 news articles. In regard to the reports and long reportages, it reached to 56 news materials, compared to the year of 2015, the organization had 26 reportages. At the press releases level, the organization

issued for health, national, private or general occasions 10 press releases, compared to the year of 2015, it was 16 press releases.

Media invitations for the media tool: the organization distributed 11 media invitations by the electronic email and/or through direct calls with the media tools by the media manager or through SMS messages, which agreed upon with the Pal Media Company. Also, a WhatsApp service for invitations through groups was added (field follow up that includes 211 journalists representing local, Arab, and international media tools). During the year of 2016, two articles were written in two occasions and were distributed to the media. In regard to the electronic bulletin, 12 publications, with new format, were issued including ones with the follow up and supervision of HWC's General Director.



As HWC is hosting the Palestinian NGO Forum for Combatting Violence against Women, the organization's media had to take the responsibility to handle the forum's news and its media. During the year of 2016. The media officer of the organization followed up the forum's media events which can be summarized as the following: (attending 3 meetings with the journalists, 5 invitations for events, 4 statements, distributing 8 news articles).



Audio and visual: the organization's events were watched strongly in the local and international visual and audio media tools. The organization was hosted and broadcast special media reports and material by 116 appearances and participations.

Modern Media (Social Media Tools)



Working with the modern media tools, the media unit at the department:

- Created an electronic email list for organizations, volunteers, government sector and send a mass email to familiarize them with the Health Work Committees work. As well as, email them monthly through the electronic newsletter.
- Created a WhatsApp group under the name of Health Work Committees in order to communicate with employees and managers in the organization
- Created a picture archive for the old pictures of the organization.
- Designed 28 publications and distribute them within the electronic pages of the organization:

Updating HWC's Webpage with :

- 9 data were uploded in Arabic and 6 data were uploded in English.
- The Annual Report of 2015 were uploded to the website
- Several editing were done at the electronic website for the Health Work Committee including:
 - Adding a page in Spanish
 - Adding a page for jobs at the home page

- Identifying coordinates of the Health Work Committee's centers
- Starting uploading the e-newsletter .
- A page was created for the Ishraqq center , for the Shepherds Field Nursery and Elderly Club as well as activating the Oasis Center's page.
- Uploaded four video to YouTube
- Health Work Committee hosts the Palestinian NGO Forum for Combatting Violence against Women so the organization worked on making changes and developing the electronic website for the Forum. Also, worked on a video in regard to the campaign against cybercrimes. In addition, the organization uploaded 8 news articles on the forum's website and 23 publications on the forum's page and on Facebook page.





**Financial and
Administrative
Department**

Health Work Committees has faced difficult conditions from internal and external challenges that it confronted armed with its mission and objectives that promote steadfastness and attain the needs of the poor and marginalized population. HWC is working hard to preserve its social, national and humanitarian identity, to reach a free Palestinian society enjoying its health and development rights based on justice and equity.

The department is considered a main pillar of the organization as its work intersects with different departments and sections. The department employs qualified staff that works in various financial and administrative fields, accounting section, Procurement and tenders, warehouse , fixed assets unit, Human Resources, and Information System.

The organization employs 187 employees, 60% of whom are women, in addition to 100 physicians working in various fields of specialization on a contracting system.



Organization Structure:

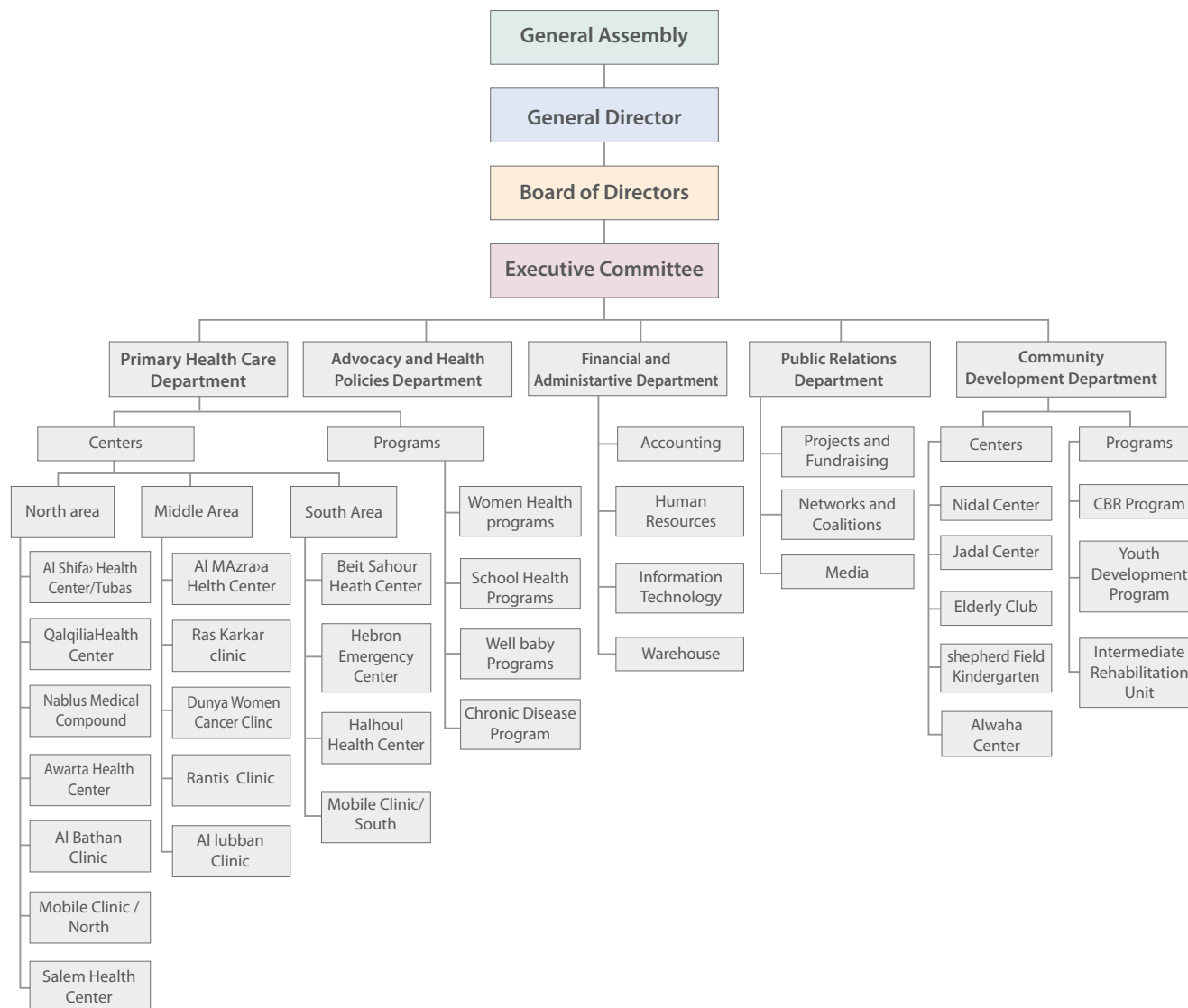
HealthWork Committees has a clear and well-structured organizational structure that combines centralization and decentralization. The terms of reference and powers are defined so that there is no duplication or inconsistency in tasks and responsibilities. The organizational structure takes into account the following principles:

- Hierarchy: each employee has only one person in charge.
- The scope of responsibility: appropriate activities and tasks for each job, so that the staff can perform the duties with the required efficiency.
- The principle of specialization: so that the similar work is grouped under one organizational unit.
- The principle of delegation of powers: through a clear job description that defines the limits of authority and decision-making.

The organization has a general assembly that consists of 150 members that meet annually and discusses the financial and administrative reports of the organization, approves them, and elects a board of directors consisting of nine members, including the chairman of the council every two years, according to the Palestinian NGO Law.

The Board of Directors meets monthly and supervises the management of the institution and contributes

Organizational Structure



to the development of the general policies and directions of the work of the organization, and approves the plans and budgets of the organization in addition to follow up implementation through the executive committee.

An executive committee manages the organization's everyday work; it is composed of department directors led by the general manager of the institution. It supervises all the administrative work of the organization and the work of the departments and agencies based on the strategic plan, to achieve the objectives, vision, and mission of the organization. In its work, the administration and the organization follows the NGOs values and codes of conduct and the values of good governance and transparency.



Administrative and financial system:

Health Work Committees worked to institutionalize various aspects of work in the pursuit of sound and rational management that enjoys integrity and transparency and under the accountability and responsibility system in its financial and administrative procedures.

HWC has also worked on the formulation of systems and guidelines for financial and managerial policies and procedures based on international accounting standards to ensure transparency and separation of functions and powers. It has also developed a system of work based on the Palestinian Labor Law, which takes into consideration the rights of employees, guarantees fair employment policies, and recognizes salaries and rewards.

The administration of the organization introduced technological and informational systems in its work. It created electronic systems to follow up the work, including a central system to record the patients and archive files, and an electronic system for human resources, a system for keeping and tracking the fixed assets of the institution, and a system to follow up purchases. A new regime of follow-up on cases of gender-based violence was also approved in cooperation with the Palestinian Forum for Combatting Violence against Women, hosted by the organization, and funded by the United Nations Population Fund.

Financial and Administrative Committees:

In addition to the Executive committee, which is the first body in the department managing the various affairs of the organization, HWC has established several specialized committees to follow up the financial and administrative issues in the system, including:



- **Central Tenders Committee:** The committee consists of three members of the board of directors in addition to the general manager and the financial and administrative director, and it supervises all bids and purchases of more than 1000 US dollars.
- **Finance Committee:** consists of three members of the Board of Directors (Treasurer, Chairman, and Vice President) overseeing the financial work and certifying all financial transactions from in coordination with the Financial and Administrative Manager and the General Manager.

- **Internal Audit Committee:**

- During the year 2016, a specialized committee from the Board of Directors and the General assembly was established, to audit the organization financially and administratively. The committee is chaired by the Vice-President of the Board and includes professional members in financial, administrative and auditing matters.

In addition to the Internal Audit Committee, there is an independent external auditor appointed by the Board of Directors and approved by the General Assembly at its ordinary meeting; it reviews and audits the accounts of the Corporation on an annual basis and issues audited financial statements annually.



Independent Auditors' Report

**To M/s the Head and members of Board of Director
Health Work Committees
Ramallah – Palestine**

Report on the Audit of the Financial Statement

Opinion

We have audited the financial statements of **Health Work Committees**, Pages 4 to 26, which comprise the statement of financial position as of December 31, 2016, and the statement of activities and change in net assets and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the financial statement present fairly, in all material respects, the financial position of the Health Work Committees as of December 31, 2016, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

Basis of Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report.

We are independent of the association in accordance with the Code of Ethics for Professional Accountants registered under Board of Auditing Profession, which are in conformity with the code of ethics of accountants registered under Palestinian Company of Certified Public Accountants, in line with the ethical requirements related to our audit of the financial statements in Palestine, and we have fulfilled our other ethical responsibilities in accordance with those requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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الطابق الثالث، شارع النزهة
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فاكس: ٩٧٠ ٢٢٩ ٨٨ ٢١٩
ص ب: ١١١٠ رام الله، الضفة الغربية، فلسطين

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRSs and requirements of Palestinian Societies and Benevolence Law number 1 for the year 2000', and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the association ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the association or to cease operations, or have no realistic alternative but to do so.

Management is responsible for overseeing the association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our Objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a

material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the management regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

The Association maintains properly organized accounting records, we believe that the audit evidence we have obtained is sufficient and appropriate and present fairly in all material respects.

Without qualifying our opinion, change in net assets for the year 2016 represents a deficit in the amount of 4,300,917 NIS which reduces the net assets in the same amount; moreover, current liabilities exceeds current assets in the amount of 12,094,728 NIS.

The engagement partner on the audit resulting in this independent auditor's report is the Executive Director, Jamal Milhem.

Talal Abu-Ghazaleh & Co.

License # (251/1997)



Jamal Milhem, CPA

Certified Accountant License # (100/98)

Ramallah – Palestine

March 21, 2017



Health Work Committees
Ramallah – Palestine
Statement of Financial Position as of December 31, 2016 *Exhibit "A"*

<u>Assets</u>	<u>Note</u>	<u>2016</u>	<u>2015</u>
<u>Current assets</u>		NIS	NIS
Cash and cash equivalents	(3)	415,850	571,554
Patients' receivables - Net	(4, 8, 2)	1,274,044	1,174,739
Donors' (pledges) receivables - Net	(5)	254,488	896,405
Inventory	(6)	929,383	1,321,909
Other receivables	(7)	247,217	209,381
Total current assets		3,120,982	4,173,988
<u>Property, plant and equipment</u>			
At cost	(2e, 8)	45,408,636	45,111,398
Accumulated depreciation		(22,042,651)	(20,722,660)
Net book value		23,365,985	24,388,738
Total assets		26,486,967	28,562,726
<u>Liabilities and Net assets</u>			
<u>Current Liabilities</u>			
Checks issued payable – short term		104,065	--
Accounts payables –medical services suppliers		1,374,554	2,381,312
Other accounts payables	(9)	13,062,443	10,598,282
Donations received in advance	(10)	119,628	--
Deferred revenues	(11)	555,020	666,535
Total current liabilities		15,215,710	13,646,129
Provision for End of service indemnity	(12, g-2)	6,507,263	6,172,401
Total liabilities		21,722,973	19,818,530
<u>Net assets</u>			
Net assets – <i>Exhibit "B"</i>		1,166,263	5,146,465
Re- evaluation of fixed assets reserve		3,597,731	3,597,731
Total net assets		4,763,994	8,744,196
Total liabilities and net assets		26,486,967	28,562,726

"The accompanying notes constitute an integral part of these financial statements"

Health Work Committees
Ramallah – Palestine
Statement of Activities and change in net assets for the Year Ended
December 31, 2016 *Exhibit "B"*

		2016		2015	
	Note	Unrestricted	Temporary	Total	Total
		NIS	restricted	NIS	NIS
			NIS		
Revenues					
Operating revenues	(13)	12,098,073	--	12,098,073	12,477,679
Grants revenues	(14)	--	2,444,567	2,444,567	2,701,006
Donations revenues	(15)	2,674,126	--	2,674,126	4,049,755
In-kind Donation	(16)	434,550	--	434,550	584,625
Other revenues	(17)	413,655	--	413,655	7,261
Amounts released from temporary restricted revenues to unrestricted		2,123,852	(2,123,852)	--	--
Total revenues		17,744,256	320,715	18,064,971	19,820,326
Expenses					
Operating expenses	(18)	(16,873,420)	--	(16,873,420)	(17,208,409)
Projects expenses	(19)	(2,123,852)	--	(2,123,852)	(2,161,518)
General & Adm. expenses	(20)	(1,870,267)	--	(1,870,267)	(1,689,598)
Depreciation of fixed assets	(8)	(1,319,991)	--	(1,319,991)	(1,371,968)
Currency differences		142,357	--	142,357	(322,476)
Total expenses		(22,045,173)	--	(22,045,173)	(22,753,969)
Net change in net assets during the year		(4,300,917)	320,715	(3,980,202)	(2,933,643)
Prior year adjustment		--	--	--	749
Net assets at beginning of the year		2,501,717	2,644,748	5,146,465	8,079,359
Net assets ending of year – Exhibit "A"		(1,799,200)	2,965,463	1,166,263	5,146,465

"The accompanying notes constitute an integral part of these financial statements"

Health Work Committees
Ramallah – Palestine
Statement of Cash Flows for the Year Ended
December 31, 2016 **Exhibit “C”**

<u>Cash flows from</u>	<u>Note</u>	<u>2016</u>	<u>2015</u>
<u>Operating activities</u>		<u>NIS</u>	<u>NIS</u>
Change in net assets during the year – Exhibit B		(3,980,202)	(2,932,894)
<u>Adjustments to reconcile changes in net assets during the year to net cash flow</u>			
Depreciation of fixed assets	(7)	1,319,991	1,371,968
Addition on end of service indemnity during the year	(11)	843,791	976,824
Adjustments on accumulated depreciation of fixed assets		--	(676)
<u>Changes in current assets and current liabilities</u>			
Patients' receivables		(99,305)	318,533
Donors' (pledges) receivables		641,917	67,649
Other receivables		(37,836)	37,673
Inventory		392,526	234,750
Checks issued payable		104,065	--
Accounts payable		(1,006,758)	557,762
Other accounts payable		2,464,161	1,025,339
Donations received in advance		119,628	(871,867)
Deferred revenues		(111,515)	92,482
Paid to employee from provision end of service indemnity during the year		(508,929)	(425,368)
Net cash flows provided from operating activities		141,534	452,175
<u>Cash flows from investing activities:</u>			
Procurement of fixed assets	(7)	(297,238)	(1,725,739)
Net cash flows used in investing activities		(297,238)	(1,725,739)
Net (decrease) in cash and cash equivalents during the year		(155,704)	(1,273,564)
Cash and cash equivalent at beginning of year		571,554	1,845,118
Cash and cash equivalents at the end of the year	(3, 2b)	415,850	571,554

“The accompanying notes constitute an integral part of these financial statements”

Partners of the Health Work Committees



Partners of the Health Work Committees



Partners of the Health Work Committees



